



Electronic Resource Consent System (eRCS®)

Platform to process resource consents online from any place at any time.

CONTACT DETAILS

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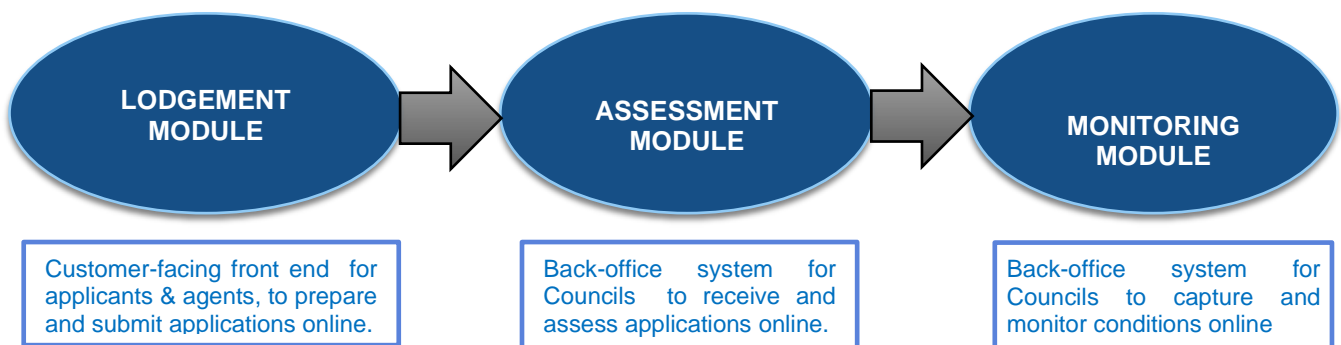
WHO WE ARE

Consents Online Limited (COL) is a New Zealand based and registered company, operating since January 2014.

Our team has extensive experience in Information Technology and Local Government systems and processes. We specialise in using smart, innovative technologies to digitally transform manual, paper-based resource consent processes to empower all stakeholders to work collaboratively on a cloud-based platform, from any place at any time.

WHAT WE OFFER

Our flagship product, Electronic Resource Consents System (eRCS®) includes Lodgement, Assessment and Monitoring modules, which are integrated seamlessly on a single cloud-based platform to process resource consent applications online from end-to-end.



Lodgement Module is customer-facing front-end where Applicants can engage Agents online. Applicants, Agents and Councils can also work collaboratively to schedule pre-application meetings; prepare and submit resource consent applications with all supporting documents and track their progress online. Lodgement module can be accessed from both Councils or our website.

Assessment Module is the back-office system where Councils can schedule pre-application meetings; allocate tasks to various stakeholder; co-ordinate / manage them and also capture time, costs, and disbursements for billing. Councils can also start /stop the clock as required; assess applications and assign conditions to consents that have been granted.

Monitoring Module is also a back-office system where Councils can capture conditions of consents granted; monitor them online and keep a record of actions taken. It also allows applicants and agents to track status of conditions online and take corrective actions pro-actively.

The ‘out-of-the-box’ solution has been designed and standardised to meet the needs of all the councils as much as possible and minimise extensive customisation for individual Councils.

Being Cloud-based; technology requirements would not be a major impediment to implement and use it.

KEY FEATURES & FUNCTIONS OF eRCS®

LODGEMENT MODULE

Applicants can search for Agents, request quotes from and engage them online.

Agents can prepare and submit quotes to applicants online.

Both Applicants and Agents can:

- ✓ Request for pre-application meetings online with all supporting documents.
- ✓ Prepare and lodge applications for resource consents online with all supporting documents.
- ✓ Make payments online through secure portal (optional)
- ✓ Share additional documents online with Councils.
- ✓ Track status of application, including conditions of consents online.

In addition to that, Agents can:

- ✓ Manage registration, and access for their own staff (for multi-user agents)
- ✓ Generate and issue invoices and make payments online (Optional)
- ✓ Produce analytical data, statistical and management reports (Optional).

Councils can:

- ✓ Receive and respond to requests for pre-application meetings online.
- ✓ Receive, check applications for completeness and acknowledge their receipt online.
- ✓ Receive payments online (optional)

ASSESSMENT MODULE

Councils can:

- ✓ Formally receive applications and Start the clock for assessment.
- ✓ Assign tasks to various parties; coordinate, track and monitor their progress online.
- ✓ Capture time and cost for tasks, disbursements, standard fees and other charges for billing.
- ✓ Assess applications for compliance using various sections of the RMA.
- ✓ Start / stop the clock as required using appropriate sections of the Act.
- ✓ Generate reports and letters using templates to engage and communicate with all stakeholders (Optional).
- ✓ Exchange documents with applicants and agents online after applications are submitted.
- ✓ Grant or refuse consents and capture conditions.
- ✓ Use our web-enabled API to integrate with other systems in Council.
- ✓ Generate invoices for processing resource consent applications online. (Optional).
- ✓ Produce analytical data, statistical and management reports online (Optional)

MONITORING MODULE

Councils can:

- ✓ Periodically monitor conditions as required and view their status online.
- ✓ Keep track of actions taken to ensure compliance to conditions.
- ✓ Produce analytical data, statistical and management reports online (Optional)

BENEFITS OF eRCS®

- ✓ Applicants can engage Agents online quickly to ensure that their applications are not unduly delayed or rejected due to them being incomplete; thus, saving all parties time and cost.
- ✓ Stakeholders ((Applicants, Agents and Councils) can collaborate and schedule pre-application meetings online quickly and share all relevant documents easily.
- ✓ Stakeholders can work together on a single platform to communicate and share information and documents quickly to prepare and lodge applications faster, thus saving all parties time and cost.
- ✓ Stakeholders can store and share documents in a single repository throughout the life-cycle of the application. This minimises the need to search for correct versions; make several copies or scan them for sharing with others or submitting them manually or by email etc.; thus, saving all parties time and cost.
- ✓ Applicants / Agents can view progress / status of applications online, thereby minimising the need for them to contact Councils.
- ✓ Councils can receive applications online, review and respond to applicants quickly.
- ✓ Planners can allocate tasks to others online; track / monitor them and capture time and costs easily and quickly as they are incurred.
- ✓ Improved communication, transparency and savings in time and cost could lead to improved relations between all stakeholders; thus, minimising some negative perceptions around resource consent processes.
- ✓ Gives stakeholders the flexibility to work from any place, any time, thereby improving productivity and saving time and cost.
- ✓ Councils would be able to monitor conditions of consents granted on a timely basis, thus mitigating / minimising any potential risks.
- ✓ Changes to the Act or processes can be implemented quickly.

REFERENCES

Please see our website www.consentsonline.com for references and video on Lodgement module. Additional references can be provided upon request from current users of the system.